

## **A Research for Measuring Administrative Effectiveness**

**Mehmet Durdu Karsli<sup>1</sup> and Sevilay Sahin<sup>2</sup>**

*<sup>1</sup>Department of Educational Administration, Faculty of Education,  
Eastern Mediterranean University, Turkey*

*<sup>2</sup>Department of Educational Sciences, Faculty of Education, Gaziantep University, Turkey*

**KEYWORDS** Management. Effectiveness Criteria. Organizational Level. Knowledge Workers and Characteristics of Effective Universities

**ABSTRACT** The purpose of this research is to develop an instrument for the evaluation of administrative effectiveness, by discussing the aspects of organizational effectiveness and organizational levels in a university. The sample of the research consisted of 203 academic personnel as the study group of the research. The results of the study indicated that university organizations can be evaluated through administrative effectiveness criteria that are developed by synthesizing four levels into organizational structure of the universities. The results of the study also showed that there is a fifth level at policy-strategy level and a study which is conducted without considering this aspect will be insufficient. The results also revealed that evaluation tool for administrative effectiveness which is developed to that end and be used in administrative effectiveness research and studies in universities.